



Publishers Storage and Shipping (PSSC) provides publishers end-to-end service solutions for all your inventory management needs. For over 40 years, PSSC has offered fulfillment and logistics expertise in both domestic and worldwide supply chains. Located in Massachusetts and Michigan, our state-of-the-art facilities and premiere customer call center provide the highest standard of service to you — our partner.

We promise to improve your business...

- Reducing your fixed operating costs
- Eliminating capital expenditures
- Fostering sales growth
- Devoting your time to manuscript development
- Channeling your efforts to marketing your products

...by offering our services

- Customer Call Center
- Order fulfillment
- Shopping cart links for web based ordering
- Credit card processing
- Receivables
- Returns and credit memo processing
- Sales reporting
- and much more

Our warehouse facilities have over 7,000,000 cubic feet of warehouse spaces holding over 12 million books in storage. With a team of experts and modern technology more than 6 million books are shipped annually. From single copies to truckload shipments, PSSC can efficiently fulfill all your product delivery requirements.

PSSC provides services you can rely on:

- Customer Service

At PSSC, our customers always come first. It's that simple. If you have unique demand, we can work together to provide a solution to help you service your customers. Our Customer Service Team is dedicated to supporting your needs and, most importantly for you, the needs of your customers.

- Two Service Options:

FULL SERVICE – let PSSC act as an extension of your operations. In addition to being your warehouse and shipping facility, PSSC can act as your end-to-end order management service. This service includes a call center,



invoicing, payment posting, credit card processing, web shopping cart links, sales reporting, and more. PSSC would be the primary contact point for your customers when they are placing orders. We can execute returns credit processing, administer discounts and other policies as well.

WAREHOUSING & FULFILLMENT – PSSC’s warehouses are designed to provide secure storage of your materials and efficient processing of your fulfillment orders. As you send your order data to PSSC in daily batches, PSSC will pick, pack, and ship your orders. A daily shipment confirmation is provided to you which includes the package tracking identification. In addition, PSSC can supply Advance Shipment Notifications to distributors and retailers as necessary.

• Additional Services to Meet your Business Needs:

eCOMMERCE – PSSC can provide online shopping carts and storefronts for our Full-Service customers, helping to sell and ship physical and digital products with ease.

KITTING – along with the storage and shipping of books, we also perform set assemblies, kitting, barcoding, and shrinkwrapping services.

VALUE ADDED SERVICES – whether it’s gift-wrapping you need, special packaging and branded boxes, label requirements, or branded inserts we provide services that add value and differentiation to your deliveries.

PSSC is dedicated to exceeding your expectations, call today to discuss your inventory management requirements!

For more information or to receive a quotation contact us:

Publishers Storage & Shipping

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